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Arc Herkimer Mentorship Program Boosts Leadership Skills

In response to a strategic goal to recruit and retain highly qualified staff, Arc Herkimer continued the agency's Mentorship Program in 2017.

Six staff members worked within mentor/mentee relationships throughout 2016-17. The mentors and their mentees included: Carrie Bass, senior payroll accountant, mentoring Alexa Gookins, residence manager; Frank Reid, VP, Strategic Development mentoring Katelyn Rhymestine, medicaid service coordinator; and Jessica French, QA specialist mentoring Staci Nichols, Career Connections case manager. The program was coordinated by Sarah Feola, VP - Human Resources and Richella Abell-Hawes, VP - Compliance & Quality.

Overall the Mentorship experience has been a great success with a goal to recruit more experienced staff to mentor and share their work and life experiences with younger staff to help them to become leaders in the organization. Studies have shown that individuals who are mentored are often more positive and productive and less stressed in their working environments.

Mentors and mentees met throughout the year. Guest speaker topics included public speaking, work/life balance, meridian tapping, and success through generational diversity.

Each day, Arc Herkimer staff members assist nearly 700 people with disabilities with supports and services. To learn more about the agency's mission of empowering people with disabilities and enriching lives throughout our community, visit archerkimer.org or call (315) 574-7000.



Members of Arc Herkimer staff enjoyed a luncheon to congratulate individuals who participated in the agency's Mentorship program. Those on hand at the luncheon include, from left, Sarah Feola, VP - Human Resources, Richella Abell-Hawes, VP - Compliance & Quality, Jessica French, QA specialist, Staci Nichols, case manager, Carrie Bass, senior payroll accountant, Alexa Gookins, residence manager, Katelyn Rhymestine, medicaid service coordinator, Frank Reid, VP - Strategic Development, and Kevin Crosley, president/CEO.

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