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## **UCM and Arc Herkimer Announce Partnership to Improve Access to Healthcare for Individuals with Developmental Disabilities**

Herkimer, NY – United Concierge Medicine (UCM) and Arc Herkimer have announced a new partnership to provide unique Virtual ER services to over 100 people supported in Arc Herkimer’s residential programs.

The Virtual ER services provided by UCM in this partnership offer immediate and 24/7 access to ER providers, using modern technology to deliver face to face care directly in the residential setting without entering the four walls of an ER. The result of this partnership is faster and more customized care without the overhead costs and inconvenience of an ER visit.

Arc Herkimer President and CEO Kevin Crosley said, “Since Arc Herkimer partnered with United Concierge Medicine, we have received only positive feedback from our employees and people supported. We are very pleased with this partnership and the peace of mind it brings to our employees and families.”

United Concierge Medicine CEO Keith Algozzine said, “Our Virtual ER services represent the best combination of high quality ER care and convenience of at-your-fingertips technology. We’re thrilled to help support the Arc Herkimer family, and enable even greater care.”

The new program began in May 2019 and is already positively impacting health care access for the individuals Arc supports.

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### *About UCM*

UCM’s Virtual ER provides 24/7 triage and treatment by a dedicated team of physicians and emergency medicine providers through modern digital tools, including phone, video and picture. This unique approach to emergency medicine has provided patients more immediate access to care in a customized and comfortable environment. To learn more about UCM, please visit [www.UCMnow.com](http://www.UCMnow.com)

### *About Arc Herkimer*

Arc Herkimer has been empowering people with disabilities and enriching lives throughout our community for over fifty years. For more information: [www.archerkimer.org](http://www.archerkimer.org)